ORIGINAL



ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion

No. 2011

- 98451

Date: 8/29/2011

Complaint Description:

01H Billing - Smart Meter

N/A Not Applicable

First:

Last:

Complaint By:

David

Kiggins

Account Name:

David Kiggins

Home:

Street:

Cottonwood

Work: CBR:

City: State:

ΑZ

Zip: 86326

is:

Utility Company.

Arizona Public Service Company

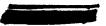
Division:

Electric

Contact Name:

For assignment

Contact Phone:



Nature of Complaint:

Mr. Kiggins has problems with Smart Meters. Has been in touch with APS previously and is preparing to mail off a letter to APS re his issues. He's most concerned with the huge impact they will have on employment. He also has concerns about the one watt of transmission power that will be used per meter (hearsay, he admits).

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

8/29--opinion entered into database and will be docketed in new docket for Smart Metering

Also agreed to send customer notice of early Sept mtg planned re SM and will send him link so he can watch onhis computer.

End of Comments

Date Completed: 8/29/2011

Opinion No. 2011 - 98451

DOCKET CONTROL

2011 AUG 29 P 3:35

BECEINED

Arizona Corporation Commission DOCKETED

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